



Sugati Publications Shipping and Delivery Policies

U.S. Shipping Rates: Refer to the shipping rates page to review your shipping options based on cost and delivery time estimates.

International Shipping Rates: Contact Sugati Publications to determine shipping rates based on your shipping destination and delivery needs.

Shipping Special for bulk book orders for groups, book clubs or gifts! Order 10 books of the same title and receive ONE BOOK FREE. You will automatically receive your free book with your book order of 10 or more. Just order and pay for the amount you wish to purchase and your gift book will be included with your shipment.

Shipping Restrictions: We can ship books and booklets to all US locations including Alaska, Hawaii, US Territories, APO, FPO and DPO addresses. We can also ship to international addresses with advance confirmation of shipping rates, however orders might be delayed by the custom clearance process.

Regarding prison shipments: Orders will be shipped to the addressee on the shipping label but this does not guarantee delivery to the individual. Check with the prison mail delivery policies for their specific mailing address and instructions.

Note regarding P.O. boxes: Large shipments cannot be made to P.O. boxes due to size restrictions; only orders of 1-2 books or 20 or less booklets can be shipped to P.O. boxes.

Delivery Time Estimates: Our shipping times are estimated based on the shipping option you choose, the destination, product availability in stock and any special order considerations (e.g., custom printing on booklets). Bulk orders of 100 or more copies of a single item can take longer depending on availability.

The estimated delivery time is determined by the type of shipping selected, packaging time after the order is received, and the approximate shipping time after the product leaves Sugati Publications.

If you need a faster delivery: Please contact us directly by e-mail or phone. Note: Depending on the item and when you contact us, overnight shipping does not always mean you will have your product the next day due to availability of delivery times. Costs for quicker shipping time (e.g. overnight and two-day are charged accordingly.)

Undeliverable packages: If a package is returned to us as undeliverable, we will try to contact you to determine if you have a different shipping address so that we can send the item to the new address. Or, we will issue a refund to you minus the shipping and handling charges.

If you have not received your product soon after the estimated delivery date and you have not heard from Sugati Publications about your order, please contact us by e-mail with your order information.

➤ **Contact Us: admin@sugatipublications.org**